



TRUSTED SHARES & INVESTMENTS LIMITED

112, CHURCHGATE CHAMBERS, 5 NEW MARINE LINES, MUMBAI 400020
(Stock Broker INZ000270035 & Depository Participant IN-DP-547-2021)

Annexure A **Escalation Matrix** **For Stock Broker**

Details of	Contact Person	Address	ContactNo.	Email Id	Working Hours
Customer Care	Manjiri Kelkar	112,Churchgate Chambers,5 New Marine Lines,Mumbai-400020	8850300382	trusted.shares@gmail.com	8.30 am to 4.00pm
	Ulka Bendre		9987208610	ulka.b@trustedshares.in	9.00 am to 4.30 pm
	Jainal Patel		8879123028	jainal.p@trustedshares.in	9.45 am to 5.30 pm
Head of Client Servicing	Kanchan Sharma	112,Churchgate Chambers,5 New Marine Lines,Mumbai-400020	8369515293	info@trustedshares.com	8.30 am to 5.45 pm
Compliance Officer	Manisha Sawant	112,Churchgate Chambers,5 New Marine Lines,Mumbai-400020	9324029483	bse.compliance@trustedshares.in	9.15 am to 5.15 pm
CEO /Director	Mahaveer Meghawat	112,Churchgate Chambers,5 New Marine Lines,Mumbai-400020	9820145848	mm@trustedshares.com	8.45 am – 3.30 pm

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with Exchange (BSE Ltd) at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx> or with SEBI SCORES at <https://scores.sebi.gov.in/>
Or Directly at ODR Portal at [http:// https://smartodr.in/login](http://https://smartodr.in/login)

Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Exchange Portal

Escalation Matrix**For DP Division**

Details of	Contact Person	Address	Direct Contact No.	Email Id	Working Hours
Client Servicing	Shripad Salvi	112,Churchgate Chambers,5 New Marine Lines,Mumbai-400020	9769159085	info@trustedshares.com	9.30 am to 5.45 pm
	Ulka Bane		9987208610	ulka.b@trustedshares.in	9.00 am to 4.30 pm
Head of Client Servicing	Manisha Sawant	112,Churchgate Chambers,5 New Marine Lines,Mumbai-400020	9324029483	trusted.shares@gmail.com	9.15 am to 5.15 pm
Compliance Officer	Manjiri Kelkar	112,Churchgate Chambers,5 New Marine Lines,Mumbai-400020	8850300382	dp.compliance@trustedshares.in	8.30 am to 4.00 pm
CEO /Director	Mahaveer Meghawar	112,Churchgate Chambers,5 New Marine Lines,Mumbai-400020	9820145848	mm@trustedshares.com	8.45 am – 3.30 pm

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint

With CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>

OR With SEBI SCORE at <https://scores.sebi.gov.in/>

OR Directly at ODR Portal at <https://smartodr.in/login>

Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal